

Support

NOTE: DUE TO THE VOLUME OF E-MAIL WE NOW RECEIVE WE CAN NO LONGER PROMISE TO RESPOND TO INDIVIDUAL SUPPORT QUESTIONS. PLEASE USE THE DISCUSSION FORUMS FOR YOUR QUESTIONS. THERE ARE SOME VERY HELPFUL, AND VERY RESPONSIVE PEOPLE THERE. THANKS.If you have a support related question then the best place to start is probably the Frequently Asked Questions (FAQs) . These answer some of the most common questions regarding the products and services offered on this site. For the latest information about a specific product, including new releases, be sure to visit the product's web site.If you are unable to find a suitable answer to your question in the FAQs, then we also provide discussion forums. Again, to begin with you could try searching the forums for a question similar to yours. Finally, if this does not provide an answer to your question, then feel free to post to the appropriate forum. Additionally, if you visit the forums and see someone asking a question that you know the answer to, then please help out by posting a response.Frequently Asked Questions (FAQs)

Choose which product you wish to review the FAQs for:

- CleanUp!
- Private Eye
- Index Dat Spy
- OpenForecast

Discussion Forums Discussion forums are available for each of the available products. Their intent is to share questions, answers, experiences, and ideas with others. They are intended as a two-way exchange of information. If you have a question, then first search the forum(s) to see if there is a similar question already answered. If not, then feel free to post your question. While browsing the forums, if you see a post by someone else and feel you can contribute something, then please post a response. The value of the forums is in sharing experiences between users. The following are the main forums available:

- General Discussion - for discussing anything relevant to the site in general and not specific to CleanUp!, Private Eye or Index Dat Spy.
 - CleanUp! - For support & general discussion of Windows CleanUp!
 - Private Eye - For support & general discussion of Private Eye.
 - Index Dat Spy - For support & general discussion of Index Dat Spy.
- Note that you are required to sign up before posting to the forums. You do not need to sign up in order to just browse - without posting - the forums.