

Private Eye Support

NOTE: DUE TO THE VOLUME OF E-MAIL WE NOW RECEIVE - NOT JUST FOR Private Eye BUT OTHER PRODUCTS AND SERVICES WE OFFER - WE CAN NO LONGER PROMISE TO RESPOND TO INDIVIDUAL QUESTIONS. PLEASE USE THE DISCUSSION FORUMS FOR YOUR QUESTIONS. THERE ARE SOME VERY HELPFUL, AND VERY RESPONSIVE PEOPLE THERE. THANKS.If you have a support related question then the best place to start is probably the Frequently Asked Questions (FAQs). These answer some of the most common questions regarding the products and services offered on this site. For the latest information about a specific product, including new releases, be sure to visit the product's web site.If you are unable to find a suitable answer to your question in the FAQs, then we also provide discussion forums. Again, to begin with you could try searching the forums for a question similar to yours. Finally, if this does not provide an answer to your question, then feel free to post to the appropriate forum. Additionally, if you visit the forums and see someone asking a question that you know the answer to, then please help out by posting a response.