

## Columns

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- A contractor or a consultant? How to decide: Sometimes you need to hire both. What are the differences between these important third parties? (August 1999)
- Beyond ROI. Facing uncertainty: Your ROI estimate tells you what to expect. But have you planned for the worst-case scenario? (July 1999)
- The next phase of e-commerce: Take it personally: E-commerce will have to get friendlier in the near future. How will IT help? (July 1999)
- Multimedia gets a killer app: Training: New server keeps costs down (June 1999)
- Technology tips for IT executives: Boost your multiprocessing power (June 1999) Dallas Business Journal
- "New technology takes the fall for failure to plan", March 5, 1999 (only available in print)